

## What are Community Health Centers?

Community, Migrant, and Homeless Health Centers are **non-profit, community-directed providers** that remove common barriers to care by serving communities who otherwise confront financial, geographic, language, cultural and other barriers. Also known as Federally-Qualified Health Centers (FQHCs), they:

- are **located in high-need areas** identified as having elevated poverty, higher than average infant mortality, and where few physicians practice;
- are **open to all residents**, regardless of insurance status or ability to pay;
- **tailor services** to fit the special needs and priorities of their communities, and provide services in a linguistically and culturally appropriate manner;
- provide **comprehensive primary and other health care services**, including services that help their patients access care, such as transportation, translation, and case management;
- **provide high quality care**, reducing health disparities and improving patient outcomes;<sup>1</sup> and
- are **cost effective**, reducing costly emergency, hospital, and specialty care, and **saving the health care system \$24 billion a year nationally.**<sup>2</sup>

## Illinois Federally-Supported Health Centers, 2009

Number of Organizations	36
Number of Delivery Sites	485
Total Patients	1,060,723
Number Migrant/Seasonal Farmworker Patients	16,310
Number Homeless Patients	45,891

	Health Center Population	State Population <sup>3</sup>	US Population <sup>3</sup>
Percent <b>at or Below 100% of Poverty</b>	76%	18%	20%
Percent <b>Under 200% of Poverty</b>	95%	36%	39%
Percent <b>Uninsured</b>	32%	14%	17%
Percent <b>Medicaid</b>	51%	15%	16%
Percent <b>Medicare</b>	5%	12%	12%
Percent <b>Hispanic/Latino</b>	35%	15%	16%
Percent <b>African American</b>	51%	15%	12%
Percent <b>Asian/Pacific Islander</b>	2%	4%	5%
Percent <b>American Indian/Alaska Native</b>	0%	0%	1%
Percent <b>White</b>	45%	65%	65%
Percent <b>Rural</b> <sup>4</sup>	25%	12%	16%

Race/Ethnicity may not sum to 100% due to rounding and non-inclusion of two or more races. Race data is inclusive of Hispanic/Latino population. 0% may indicate <0.5%. Rural data from 2009.

## Percent of Vulnerable Illinois Residents Served by Federally-Supported Health Centers<sup>5</sup>

Percent of <b>Low Income, Uninsured</b> , 2009	29%
Percent of <b>Medicaid Beneficiaries</b> , 2007	11%
Percent of <b>Population at or Below 100% of Poverty</b> , 2009	28%

## Economic Benefits of Federally-Supported Health Centers

<b>Total Economic Benefits Generated</b> for Local Communities 2009 <sup>6</sup>	\$1,082,732,035
<b>Total Economic Benefits Projected</b> for Local Communities, 2015 <sup>7</sup>	\$2,921,685,608

# Illinois Health Center Fact Sheet, 2009

Data for federally-funded health centers only and may therefore underreport the true volume of care. See note below.

## Health Center Staff and Related Patient Visits

	FTE*	Patient Visits
Physicians	595.8	2,356,424
NPs/PAs/CNMs	256.5	750,489
Nurses	488.8	71,034
Dentists	88.1	276,322
Dental Hygienists	29.0	35,951
Behavioral Health Specialists <sup>#</sup>	196.3	209,464
Pharmacy	39.5	N/A
Total Enabling Services <sup>†</sup>	679.6	253,117
Other Staff	3559.6	N/A
<b>Total</b>	<b>5933.1</b>	<b>3,969,379</b>

\* Full-time equivalent.

<sup>#</sup> Includes psychiatrists, psychologists, licensed or credentialed behavioral health providers, & other mental health staff.

<sup>†</sup> Includes outreach workers, health educators, case managers, translators, transportation, eligibility assistance workers, and child care workers. Not all staff have related patient visits.

## Patient Visits and Patients by Selected Primary Diagnoses and Services

	Patient Visits	Patients
<b>Medical Conditions</b>		
Hypertension	205,769	95,949
Diabetes mellitus	165,943	59,485
Heart Disease (Selected)	21,790	9,757
Asthma	55,900	32,681
Depression & Other Mood Disorders	99,284	33,524
All Mental Health & Substance Abuse	292,033	N/A
<b>Preventive Services</b>		
Health Supervision Ages 0-11*	336,418	186,321
Selected Immunizations <sup>#</sup>	265,079	190,272
Oral Dental Exams	129,663	107,156
Pap Test	145,597	133,620
Mammogram	13,337	12,812
HIV Test	62,933	59,453

\* Well child visits. <sup>#</sup> Includes DPT, MMR, polio, influenza, hepatitis A & B, Hib, etc.

## Health Centers Providing Select Services Onsite\*

<b>Professional Services</b>	
General Primary Medical Care	100%
Prenatal Care	89%
Preventive Dental Care	83%
Mental Health Treatment/Counseling	81%
Substance Abuse Treatment & Counseling	47%
Hearing Screening	72%
Vision Screening	89%
Pharmacy	19%
<b>Preventive Services</b>	
Smoking Cessation Program	64%
HIV Testing And Counseling	100%
Glycosylated Hemoglobin Measurement, Diabetes	83%
Blood Pressure Monitoring	100%
Blood Cholesterol Screening	86%
Weight Reduction Program	78%
<b>Enabling Services</b>	
Case Management	89%
Eligibility Assistance	92%
Health Education	94%
Interpretation/Translation Services	94%
Transportation	61%
Out stationed Eligibility Workers	39%

\* "Onsite" includes services rendered by employees, contracted providers, volunteers and others who render services in the health center's name. Health centers may also provide services through formal referral arrangements. Data based on 2007 UDS.

## Health Center Costs of Care

Average Cost per Patient	Cost
Medical Costs per Medical Patient*	\$408
Dental Costs per Dental Patient	\$274
Total Cost per Total Patient <sup>#</sup>	\$518

Average Cost per Patient Visit	Cost
Medical Cost per Medical Patient Visit <sup>†</sup>	\$128
Dental Costs per Dental Patient Visit	\$120

\*Excludes lab and x-ray

<sup>#</sup> Includes the total cost of all services over total users

<sup>†</sup>Excludes lab, x-ray, and nurse visits

### Sources and Notes

Unless otherwise specified, this fact sheet is based on Bureau of Primary Health Care, HRSA, DHHS, 2009 Uniform Data System (UDS). It includes data from Federally-Qualified Health Centers (FQHCs) that receive federal health center grants and are therefore required to report administrative, clinical and other information. Data do not account for a category of FQHCs that does not receive these funds, known as FQHC Look-Alikes. There are approximately 100 FQHC Look-Alikes across the United States. Consequently, data reflected in this fact sheet may underreport the true volume of care delivered by health centers.

There are currently 16 look-Alike sites throughout the state.

<sup>1</sup> See Summaries of Literature on Health Centers, Quality of Care, [www.nachc.com/research](http://www.nachc.com/research).

<sup>2</sup> GWU, *Using Primary Care to Bend the Curve: Estimating the Impact of a Health Center Expansion on Health Care Costs*, September 2009, [www.gwhealthpolicy.org](http://www.gwhealthpolicy.org).

<sup>3</sup> Kaiser Family Foundation, State Health Facts Online, [www.statehealthfacts.org](http://www.statehealthfacts.org). U.S. Census Bureau, Table 4: Annual Estimates of the Population by Race Alone and Hispanic or Latino Origin for the United States and States: July 2009. Released June 2010. [www.census.gov/popest/states/](http://www.census.gov/popest/states/).

<sup>4</sup> Kaiser Family Foundation, State Health Facts Online. [www.statehealthfacts.org](http://www.statehealthfacts.org). Urban Institute and Kaiser Commission on Medicaid and the Uninsured estimates based on the Census Bureau's March 2009 and 2010 Current Population Survey (CPS: Annual Social and Economic Supplements).

<sup>5</sup> Compares health center UDS data to state population data respectively. State population data come from Kaiser Family Foundation, State Health Facts Online. [www.statehealthfacts.kff.org](http://www.statehealthfacts.kff.org). The assumption that the uninsured are low-income is based on the 2009 UDS.

<sup>6</sup> NACHC and Capital Link, *Community Health Centers Lead the Primary Care Revolution*, August 2010, [www.nachc.com/research](http://www.nachc.com/research).

<sup>7</sup> Center for American Progress, *The Importance of Community Health Centers*, August 2009, <http://www.americanprogress.org>.

For more information, email [research@nachc.com](mailto:research@nachc.com) or visit [www.iphca.org](http://www.iphca.org).

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